

TO: Members of the MAG 9-1-1 PSAP Managers Group

FROM: Gary Elliott, City of Phoenix, Chairman

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Thursday, October 8, 1998 - 10:00 a.m.  
Phoenix Fire Operations Center (See map)  
Administrative Building  
150 South 12th Street  
Phoenix, AZ 85034

A meeting of the MAG PSAP Managers Group has been scheduled for the time and place noted above. If you have any questions regarding the meeting, please contact me at 262-6474.

In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the PSAP Managers Group does not meet the quorum requirement, members who have arrived at the meeting will be instructed that a legal meeting cannot occur and subsequently be dismissed. Your attendance at the October 8, 1998 meeting is strongly encouraged.

#### TENTATIVE AGENDA

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| 1. <u>Call to Order</u>  |   |
| 2. <u>Approval of July 23, 1998 Meeting Minutes</u>  | 2. Review and approve minutes of July 23, 1998 meeting. |
| 3. <u>Arizona Council for the Hearing Impaired Report</u><br><br>Debbie Platek, Arizona Relay Service/TTY trainer will share her training process and materials packet. David Weiss, Arizona Relay Sprint Account manager will describe the process and customer education in handling emergency calls that enter through the Arizona Relay Service. | 3. For information and discussion.                      |
| 4. <u>U.S. West Maintenance Report</u><br><br>U.S. West will provide a maintenance report regarding any problems and concerns of interest to PSAP managers.  | 4. For information and discussion.                      |

5. U.S. West Customer Service Report

U.S. West will provide a report regarding service related items of interest to the PSAP managers.

6. ADOA Report

Barbara Jaeger, Arizona Department of Administration (ADOA), will provide an update regarding the overall coordination of 9-1-1 emergency telephone systems in other regions of the State.

7. Update on the Activities of the 9-1-1 Technical Subcommittee

An update on the activities of the MAG 9-1-1 Technical Subcommittee will be provided by Jim Wortham, Chairman of the Subcommittee.

8. MSAG Information Report

Jean Hudson-Maiocco, Maricopa County Sheriff's Office, will provide a report regarding the Master Street Address Guide (MSAG).

9. Update on the MAG FY 2000 PSAP Funding Request

A status report on the FY 2000 PSAP Funding Request will be provided. See attached copies of PSAP requests.

5. For information and discussion.

6. For information and discussion.

7. For information and discussion.

8. For information and discussion.

9. For information and discussion.